



Emergency Codes

Medical Emergencies

Main Campus

Medical Emergency Response (formerly Dr. Quick, Physician STAT):

- All medical emergencies are announced over the loud speaker.
- Medical Emergency Response is activated by dialing 299#.
- State: "Medical Emergency Response" and location. Do not hang up until the operator has completed the call.
- CPR certified persons will provide immediate care until designated staff respond with emergency equipment.
- Emergency Carts are located at strategic locations throughout the hospital.
- For medical emergencies outside the building, a First Response Emergency cart or kit and AED is brought from the Main Desk or Aquatics Center to the emergency.

Fire Emergencies

Follow "R.A.C.E."

R=Rescue. Remove persons in immediate danger.

A=Alarm. Activate alarm and alert other:

- Locate pull boxes in your area (generally near exits or patient care station). Activate the pull box.
- Main Campus: Dial 299# and state, "Fire Alarm Activation" and location.
- Satellite Campus: Dial "E" button on Hospital phone and state, "Code Red" and location.

Satellite Campus, Mt. Sinai Hospital

- Code Blue: All life-threatening Medical Emergencies- patient, staff or visitor.
- Rapid Response Team: Patient related medical emergency, team response without equipment
- Code M: Any incident involving an employee, outpatient or visitor who is fully responsive, but requires medical assistance/transportation
- Emergency response is activated by dialing "E" Button on the hospital phones.
- State: Mt. Sinai Campus, LTAC Unit, Room #
- Unit staff and Code Team from Mt. Sinai respond to the code and provides emergency care.
- Emergency Cart on the unit is brought to the emergency.

C=Contain/Confine fire and smoke.

E=Evacuate those in danger and/or Extinguish.

- Evacuate laterally or outdoors only if directed by Emergency Responders.

Emergency Oxygen Shutoff: If directed by Emergency Responders in a fire emergency, the lead Respiratory Therapist will turn off the oxygen valves to the unit. Contracted staff/students may be asked to assist with moving patients and performing bag-mask ventilation in an emergency.



Emergency Codes

Violent Person(s)

Active Shooter/Armed Intruder

Armed, violent person:

- Main Campus: Dial 299#. State "Armed Intruder, Active Shooter".
- Satellite: Dial "E" button on Hospital phone. State "Code Silver".
- State problem and location. Announcement will be made for immediate lock-down, to stay put, lock doors, close blinds, hide until "all clear".
- Listen for instructions over the loud speaker.
- Stay in a safe place, and if outside, do not attempt to enter the building.

Security Emergencies

- Main Campus: Dial 299# with Security emergency and location. Operator will notify Security and 911 if necessary.
- Satellite Campus: Dial "E" button on Hospital phone. State: "Code One" and location

Emergency Plans

Emergency plans exist to address possible emergencies and are located on the hospital's intranet page, under the policy program, SYMPLR. These include computer downtimes, cybersecurity, civil disturbances, weather related emergencies, and water, sewer, telephone emergencies, etc.

Patient Behavioral Emergencies

- Main Campus: Dial 299#. State "Behavioral Response" and location. Staff who are Safety Care certified will respond to de-escalate the situation.
- Satellite Campus: Dial "E" button on Hospital phone. State "Code One" and location.

Missing patient/child/infant

- Dial 299# at Main Campus. State "Missing (Adult, Child, Infant) + Description"
- Satellite Campus: Dial "E" button on Hospital phone. State "Code Amber".
- State problem, description of missing person, and last known whereabouts.
- An announcement will be made via overhead to begin searching for the missing patient, and Security will assist in securing entrances and contacting local authorities as necessary.