



Emergency Codes

Medical Emergencies

Main Campus

Medical Emergency Response:

- All medical emergencies (except for falls) for patients, employees, visitors and volunteers.
 - o “Pediatric Medical Emergency” announced for infants/children and all patients on autism and pediatric inpatient units, and autism partial hospital program.
 - o CPR certified persons will provide needed immediate care until the designated staff respond with emergency equipment (For patients, the code status will be verified via ID bracelet or EMR.)
- Emergency Responses are activated by dialing 299#
- State: “Medical Emergency Response + Location” OR “Fall Alert Response + Location”. Do NOT hang up until the operator has completed the call.
- All medical emergencies are announced over the loud speaker.
- Emergency Carts and Fall Response Equipment are located at strategic locations throughout the hospital.
- For medical emergencies outside the building, a medical response kit and AED are brought from the Main Desk, Aquatics Center or AIU1 to medical emergency response. For falls, the medical response kit and glucometer are brought.

Fall Alert Response:

- All witnessed falls, or when coming upon an individual who is on the ground and reports they have fallen.
 - o Do not move person until response team arrives.
 - o Assess for responsiveness and if the individual is not responsive or experiencing obvious distress, activate the Medical Emergency Response.

Satellite Campus, Mt. Sinai Hospital

- Code Blue: All life-threatening Medical Emergencies- patient, staff or visitor.
- Rapid Response Team: Patient related medical emergency, team response without equipment
- Code M: Any incident involving an employee, outpatient or visitor who is fully responsive, but requires medical assistance/transportation
- Emergency response is activated by dialing 77#
- State: Mt. Sinai Campus, LTAC Unit, Room #
- Unit staff and Code Team from Mt. Sinai respond to the code and provides emergency care.
- Emergency Cart on the unit is brought to the emergency.

Emergency Plans

Emergency plans exist to address possible emergencies and are located on SYMPLR Policies and Procedures. These include computer downtimes, cybersecurity, civil disturbances, weather related emergencies, and water, sewer, telephone emergencies, etc.



Emergency Codes

Fire Emergencies

Follow “R.A.C.E.”

R=Rescue. Remove persons in immediate danger.

A=Alarm. Activate alarm and alert other:

- Locate pull boxes in your area (generally near exits or patient care station). Activate the pull box.
- Main Campus: Dial 299# and state, “Fire Alarm Activation” and location.
- Satellite Campus: Dial 77# and state, “Code Red” and location.

Violent Person(s)

Active Shooter/Armed Intruder

Armed, violent person:

- Main Campus, Dial 299#. State “Armed Intruder, Active Shooter”.
- Satellite: Dial 77#. State “Code Silver”.
- State problem and location. Announcement will be made for immediate lock-down, to stay put, lock doors, close blinds, hide until “all clear”.
- Listen for instructions over the loud speaker.
- Stay in a safe place, and if outside, do not attempt to enter the building.

Security Emergencies

- Main Campus: Dial 299# with Security emergency and location. Operator will notify Security and 911 if necessary.
- Satellite Campus: Dial 77#. State: “Code One” and location

C=Contain/Confine fire and smoke.

E=Evacuate those in danger and/or Extinguish.

- Evacuate laterally or outdoors only if directed by Emergency Responders.

Emergency Oxygen Shutoff: If directed by Emergency Responders in a fire emergency, the lead Respiratory Therapist will turn off the oxygen valves to the unit. Contracted staff/students may be asked to assist with moving patients and performing bag-mask ventilation in an emergency.

Patient Behavioral Emergencies

- Main Campus: Dial 299#. State “Behavioral Response” and location. Staff who are Safety Care certified will respond to de-escalate the situation.
- Satellite Campus: Dial 77#. State “Code One” and location.

Missing patient/child/infant

- Dial 299# at Main Campus. State “Missing (Adult, Child, Infant) + Description”
- Satellite Campus: Dial 77#. State “Code Amber”.
- State problem, description of missing person, and last known whereabouts.
- An announcement will be made via overhead to begin searching for the missing patient, and Security will assist in securing entrances and contacting local authorities as necessary.