

Hospital for Special Care 2022 Community Health Needs Assessment Implementation Strategy

To meet the identified needs of Connecticut residents living with chronic conditions or physical disabilities

Strategy	Key Indicator / Annual Metrics
Health Need 1: Access to Care / Health Equity	
Offering multidisciplinary clinics so outpatients can see all clinicians in one visit	<p><u>Patients using HFSC PCSPs, Centers of Excellence, multidisciplinary clinics</u> Autism Center, a PCSP (NCQA) 2022: number of patients</p> <p>Neuromuscular Center ALS Center of Excellence (ALS Association) Muscular Dystrophy Center of Excellence 2022: number of patients</p> <p>Outpatient Rehabilitation 2022: number of patients</p> <p>Pulmonary Rehabilitation Gawlicki Family COPD Disease Management Program 2022: number of patients</p> <p>Center for Cognitive Health 2022: number of patients</p>
Continuing the use of telehealth visits when appropriate, to reduce trips to HFSC	<p><u>Patients continued use of telehealth visits</u> 2022: number of visits</p>
Serving as a resource for medically complex children and adults (accepting Medicaid for all programs)	<p><u>Percent of Medicaid patients by unit/service</u> 2022</p> <p>Outpatient adults: Inpatient adults (CMU, MRU, TRU, RCU, SDU, COU, SAT, NBU1, NBU3): Outpatient Autism Center: Inpatient children</p> <ul style="list-style-type: none"> ▪ Pediatrics Unit: ▪ Autism Units:
Providing evidence of the success of HFSC's models of care	<p><u>Outcomes of care</u> Inpatient outcomes report</p> <p>Outpatient outcome report, metric being developed</p>

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Health Need 2: Autism Services	
Welcoming new patients to our medical home program for autism	<u>New outpatients</u> 2022: <u>Coordination of care: returning outpatients</u> 2022:
Adding eight beds to our inpatient program, with one or two beds available for emergency admissions (2022)	<u>Open AIU2 4/6/22, increased total beds to 20</u> Average daily census 2022: <u>Total number of patients (AIU1 & AIU2)</u> 2022: <u>Family satisfaction, outcomes for Autism Inpatient Unit</u> 2022:
Continue expanding offered services such as the partial hospital program (PHP)	<u>Expanding PHP to add morning sessions</u> 2022: number of patients/students/sessions <u>Expand access to therapeutic horseback riding for individuals living with ASD (pilot)</u> a grant from the Doug Flutie, Jr. Foundation for Autism 2022: number of participants
Health Need 3: Health Care Workforce Shortage	
As restrictions are reduced, resume support for high schools and colleges training health care professionals, offering rotations and shadowing experiences to student groups so they may experience LTACH level of care	<u>Opportunities for student experience at HFSC</u> Number of collaborations with academic institutions at all levels/across disciplines 2022: number of schools <u>Variety of clinical roles and number of students</u> 2022: Nursing (RN, LPN, CNA) Respiratory Therapy Physical Therapy Occupational Therapy Speech Language Pathology Medical students
Continue funding and encouraging scholarships for area students entering health care professions	<u>Scholarships awarded</u> Spring 2022: 6 nursing 1 physical therapy 1 medical student 1 CNA

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Hiring strategies targeting needed roles	<u>Workforce retention</u> Impact of enhanced tuition reimbursement on employee career development Nurse Residency Program, metric being developed CNA mentor program, metric being developed Targeted recruitment efforts, metric being developed
Health Need 4: Increasing Physical Activity Levels	
Offer opportunities to reduce obesity, encourage heart-healthy lifestyles	<u>Maintaining access to activities currently available</u> Adult & junior wheelchair basketball, swimming, track & field, adaptive tennis, and day camp 2022: <u>Aquatic Fitness Center scholarships</u> 2022:
Introduce individuals to adaptive sports and inclusive recreation programs	<u>Individuals benefiting from programs</u> 2022 Primary beneficiaries: Secondary beneficiaries: Volunteer hours: <u>Efforts to expand access to services</u> 2022: Christopher and Dana Reeve Foundation grant submitted to expand access to fitness and nutrition activities to individuals living with paralysis (not funded)

Approved by Hospital for Special Care Board of Directors on July 21, 2022.