

# Hospital for Special Care 2019 Community Health Needs Assessment Implementation Strategy

To meet the identified needs of Connecticut residents living with chronic conditions or physical disabilities

Strategy	Key Indicator / Metrics
<b>Health Need 1: Access to Care</b>	
Improve access to care by offering medical homes, patient-centered specialty practices, and disease management programs	<u>Reporting new or expanded programs</u> ---establishment of new programs ---number of new patients to current programs ---number of repeat patients, demonstrating satisfaction
Provide care coordination and education (on navigating the healthcare system)	<u>Nurse navigators provide care and services in each of our programs</u> ---review satisfaction surveys to include a measure reflecting these services
<b>Health Need 2: Autism Services</b>	
Offer inpatient and outpatient services	<u>Continue to increase the number of patients served</u> ---number of inpatients and outpatients served annually ---number of patients with Medicaid coverage or no means of payment; may not have found care elsewhere  Adding services to the continuum ---tracking growth of services (Example, ABA program started in May 2019)
Offer HSC's expertise to other state and national organizations to develop programs	To be determined as service is developed
<b>Health Need 3: Increasing physical activity levels to improve health and wellbeing</b>	
Offer regular fitness programs and one-time events to community members	<u>Programs offered to community members</u> ---number of regular programs & users Membership and classes at Aquatic Rehabilitation & Fitness Center, Adaptive Sports programs, Manes & Motions Therapeutic Horseback Riding program ---number of events 2019: April 27 MahoneySabol 5K, May 19 Manes & Motions Ride & Stride
Promote the impact of increased physical activity, and strength and conditioning throughout our continuum of care	Tracking method to be determined
Support community organizations in their events	<u>Reporting on supported events</u> ---number of activities attended by HSC team members April 13 ALA Stair Climb, June 1 ALSA-CT walk
<b>Health Need 4: Dementia and memory loss</b>	
Provide services for individuals with memory loss and their families	<u>Reporting program services and growth of the Center for Cognitive Health</u> ---percent of growth in program and patient numbers

Approved by Hospital for Special Care Board of Directors on July 25, 2019.