



## DISCRIMINATION IS AGAINST THE LAW



Hospital for Special Care is committed to providing equal access to its health programs and activities for all persons, including individuals with disabilities, individuals who are deaf, hard of hearing, visually impaired, and individuals who do not speak English as their primary language and have a limited ability to read, write, speak or understand English. The Hospital complies with applicable Federal civil rights laws and does not discriminate against or treat an individual differently on the basis of race, color, national origin, age, disability or sex.

Patients and their companions have the right to interpreter services and other auxiliary aids and services, free of charge, including:

- qualified sign language interpreters, oral interpreters, written information in other formats (large print, audio, accessible electronic formats, and other formats)
- qualified interpreters and written information in other languages for those whose primary language is not English

If you need these services, please speak with Admitting staff or your caregiver. If you believe that Hospital for Special Care has failed to provide these services or discriminated in any way you can file a grievance by calling the Communication Coordinator at 860-989-9717 (TTY users – Please contact the Communication Coordinator through CT Relay by dialing 7-1-1 and requesting the Relay operator to connect with HSC at 860-989-9717 ).

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at <http://www.hhs.gov/civil-rights> or by mail or phone at: US Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201 --- 1-800-368-1019, 800-537-7697 (TDD)

*Na żądanie, prawa dotyczące komunikacji są dostępne w języku polskim.*

*Sus derechos de comunicación están disponibles en español, previa solicitud.*

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 860-989-9717 (TTY:711). ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 860-989-9717 (TTY: 711). UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 860-989-9717 (TTY: 711). 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電860-989-9717 (TTY : 711) 。 ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 860-989-9717 (TTY: 711). ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.appelez le 860-989-9717 (ATS : 711). ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appellez le 860-989-9717 (ATS : 711). ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 860-989-9717 (телефайп: 711). CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 860-989-9717 (TTY: 711). 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 860-989-9717 (TTY: 711) 번으로 전화해 주십시오. ද්‍යාන දේ: යදි ආප [සම්ම්‍රිත කරු බාජා] බොලතේ, බාජා සහායතා සේවාන්, නි: ඡුල්ක, ආප කේ ලිය තුපලධ්‍ය හේ! කළ කරේ 860-989-9717 (TTY: 711) ΙΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 860-989-9717 (TTY: 711). OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 860-989-9717 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 711).