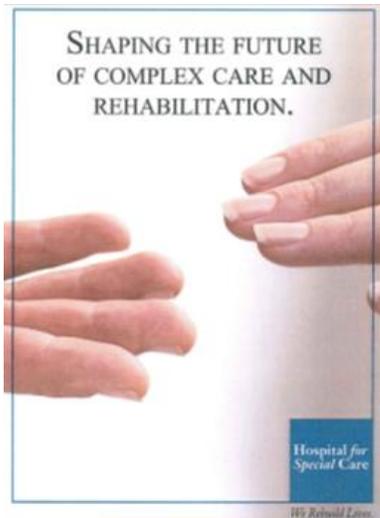
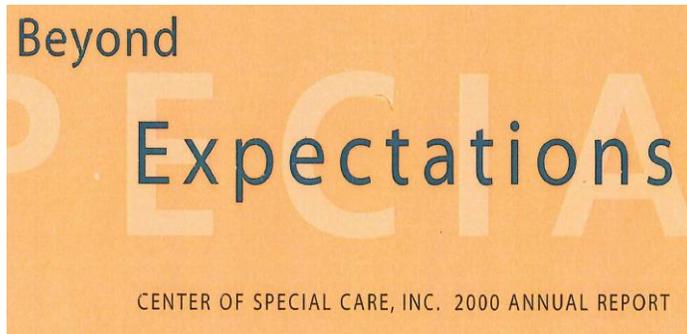


HOSPITAL FOR SPECIAL CARE
HISTORICAL MILESTONES

2000 – 2009
Beyond Expectations



2009



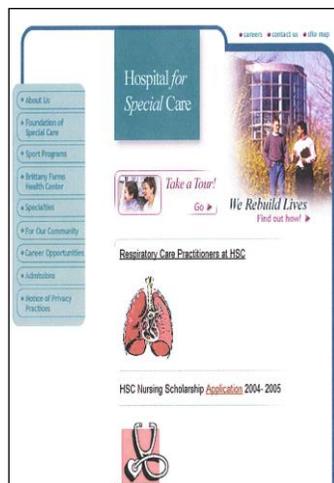
Center of Special Care, Inc.



HOSPITAL FOR SPECIAL CARE HISTORICAL MILESTONES

2000

The new HSC Website is in place. The World Wide Web is the most popular and efficient mechanism to search for information.



CARF accreditation for the Spinal Cord System of Care is achieved in October. Excellent positive outcomes, caring and competent staff and ongoing marketing efforts combine to make the program top rate and demonstrate our expertise in this area.

University of Connecticut School of Medicine establishes a “Beginning to End” (BET) rotation at the hospital. Rehabilitation as a specialty is introduced to the medical students.

The hospital’s Pulmonary Support Group is the largest of its kind in the US and is recognized by American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR).

The Volunteer Services *Joy of Art!* program is established. The objectives of the program are to enhance the quality of patient life by providing a variety of artwork for our patients to experience and enjoy and to strengthen the relationship between the hospital and the community by incorporating area resources in the program.

The Chargers Wheelchair Soccer Team sponsorship with HSC commences. The team was originated by the United Cerebral Palsy Institute in 1977; the Connecticut Institute for the Blind sponsored the team from 1997 to 2000. The Chargers have junior and adult teams for indoor wheelchair soccer. Members have a variety of disabilities including cerebral palsy, spina bifida, spinal cord injury, amputations and acquired brain injury. All players compete using a wheelchair. The Chargers hold regular weekly practices and compete against other wheelchair soccer teams locally and at the Wheelchair Soccer National Tournament.

HOSPITAL FOR SPECIAL CARE HISTORICAL MILESTONES

The first Harry R. Gossling, MD Rehabilitation Lecture is held in the fall. The lecture recognizes and honors the support Dr. Gossling has offered the hospital for many years, including his service on the Board of Directors of both HSC and the Center of Special Care (CSC). Speakers from across the country discuss advancements in the care and treatment of spinal cord injury. Area rehabilitation professionals, including physicians, surgeons, and physical and occupational therapists attend. The lecture becomes an annual event at HSC.

November 29 – The hospital receives official accreditation by CARF for Medical Rehabilitation Programs in:

- Comprehensive Integrated Inpatient Rehabilitation Programs – Hospital
- Spinal Cord System of Care
- Brain Injury Comprehensive Integrated Inpatient Rehabilitation Programs – Hospital
- Outpatient Medical Rehabilitation Programs

2001

February 6 – Special Care Holistic Wellness Connection (SCHWC) opens on Vine Street in New Britain and sees its first patient. The program goal is to offer truly integrated traditional and complementary medicine services. While SCHWC is very popular for both medical services and fitness programs (yoga, Pilates, spinning), it is closed in 2003 due at it had not become a profitable venture.

Equipment Exchange Program Initiative: Operated by HSC Volunteer Services, the program seeks donations of used durable medical equipment (DME), refurbishes the items, and gives them away to those in need. In its first months of operation, 167 pieces of equipment are given out to needy individuals.

September 11th will be forever etched in our minds. Although unlikely that our hospital would receive primary casualties from this catastrophic event that changed everything we know about freedom, we prepare to support local, state and federal communities and assist in any way we can. Hospital leaders collaborate with state agencies to ensure that HSC can receive 20 ventilator-dependent patients from area acute care hospitals, allowing those institutions to make room for acutely injured patients. The death toll continued to rise, and most hospitals outside the New York City area did not receive patients, so the plan was not implemented.



HOSPITAL FOR SPECIAL CARE HISTORICAL MILESTONES

December – The new Student-Nurse Internship Program provides junior and senior nursing students with valuable “hands-on” experience as they partner with experienced HSC registered nurses who serve as clinical mentors. By 2006, this program has been offered seven times, there have been 22 junior or senior registered nursing student participants and HSC hired seven graduates. There are usually students on the wait list for the next program.

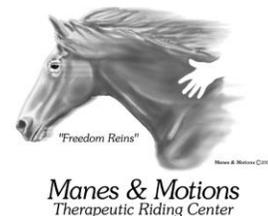
2002

With renovations, the Pediatric Unit grows from 27 to 30 beds.

CSC establishes the Nursing Scholarship Program, promoting the nursing profession through financial support to students accepted to, or enrolled in, an accredited nursing program. The scholarship program is funded through the Annual Giving Program and through the Advancement for Nursing Endowment Fund established in memory of Rona Botwinick and in honor of Florence Timura.

The Daughters of Mary of the Immaculate Conception (DMIC), a partner of HSC’s from its first day of operation, closed Mary Immaculate Academy (MIA) its high school in June 2001 due to fiscal constraints. DMIC accepted proposals for reuse of the building and selected CSC’s plan for expanding sports programs and community programming and education. The building is renamed the Special Care Community Center (SCCC).

Manes & Motions Therapeutic Riding Center, affiliated with HSC Community Services, Inc. (HSC CSI), is the only therapeutic horseback riding center in central Connecticut. Located at Wedgwood Stables in Kensington, Manes & Motions offers children and adults with disabilities an opportunity to enjoy horseback riding for therapeutic, recreational, sport and educational purposes.



HSC Auxiliary volunteers Operated and managed the Thrift Shop since 1953, offering affordable clothing and household items to area shoppers. The Shop moves across Arch Street to a larger retail building, changing its name to Special Care Corner (SCC). The Special Care Equipment Exchange program joins SCC in this new building.

2003

HSC Child Care Center opens a Youth Camp for school vacation weeks and summertime. It is well-received by staff.

The implementation of the Bernoulli Ventilator Management System (Bernoulli) is a major patient safety initiative at HSC. Bernoulli, a software-based application, is a ventilator monitoring and alarm system designed to enhance patient safety. The software records every event transmitted by connected devices, including ventilator setting changes and alarm conditions.

HOSPITAL FOR SPECIAL CARE HISTORICAL MILESTONES

HSC sponsorship of the Connecticut Spokebenders Basketball Association, Inc. commences in 2003. The Spokebenders is one of the longest running competitive wheelchair basketball teams registered with the National Wheelchair Basketball Association (NWBA) in the USA. The team competes in tournaments with community-based teams throughout the northeastern states. The Spokebenders was formed in 1966 by the Easter Seal Rehabilitation Center in New Haven. In the mid-1970s they incorporated and obtained 501(c) 3 status. Sometime in the late 1990s Gaylord Hospital became their primary sponsor. In 2002 the Spokebenders started using the SCCC gym for practices, with no financial commitment from HSC. An affiliation agreement between the team and HSC follows in 2006.



The Connecticut State Medical Society (CSMS) “Excellence in CME” Award is extended to Dr. Brenda Nurse on behalf of the hospital for excellence in continuing medical education.

November – The hospital is once again recognized by the Commission on Accreditation of Rehabilitation Facilities (CARF) for its outstanding rehabilitation programs and services. CARF’s standards continue to demonstrate significant outcomes and therefore accreditation in:

- Brain Injury Inpatient Rehabilitation Programs – Hospital (Adults)
- Brain Injury Inpatient Rehabilitation Programs – Hospital (Children and Adolescents)
- Inpatient Rehabilitation Programs – Hospital (Adults)
- Inpatient Rehabilitation Programs – Hospital (Children and Adolescents)
- Outpatient Medical Rehabilitation Programs – Multiple Services (Adults)
- Spinal Cord System of Care (Adults)
- Spinal Cord System of Care (Children and Adolescents)

HSC has the only CARF-accredited Spinal Cord System of Care program for Adults, Children and Adolescents in Connecticut.

2004

January – HSC submits a Certificate of Need document to the state of CT to open a satellite in Hartford on the campus of Saint Francis Hospital and Medical Center (SFHMC). The proposal is accepted, allowing for the first satellite in Connecticut. Preparations begin immediately, including renovations, purchase of capital equipment, hiring staff and establishing all operational resources needed for opening day.

Included in the satellite approval is an expansion to **228 licensed beds**.

HOSPITAL FOR SPECIAL CARE HISTORICAL MILESTONES

September 1st – The Hospital for Special Care Satellite opens on Woodland Street in Hartford. The 28-bed Satellite allows HSC to provide our Long Term Acute Care Hospital (LTACH) services to a wider geographic area and decreases the wait list for beds at the New Britain campus.

2005

CSC enjoys a rich complement of approximately **100** clinical affiliations across a ranges of clinical disciplines: Nursing (RN and LPN programs), Certified Nursing Attendant programs, Physical Therapy, Occupational Therapy, Respiratory Care, Nutrition, Speech Language Pathology, Social Work, and Therapeutic Recreation. HSC has an excellent reputation as a Clinical Clerkship Site for the University of Connecticut School of Pharmacy. All pulmonology students from the University of Connecticut School of Medicine & Yale University School of Medicine rotate through HSC.

The Institutional Review Board is transferred to the University of Connecticut School of Medicine as a regional IRB.

Respiratory Care Services receives recognition by the American Association for Respiratory Care (AARC) as a Quality Respiratory Care Provider under their Quality Respiratory Care Recognition (QRCR) program for LTACHs. This mark of distinction demonstrates to the public that our respiratory care services adhere to a strict set of criteria governing respiratory care services and patient safety.

A work group begins initial phases of selecting, purchasing, and implementing an Electronic Health Record system for HSC.

May – The hospital has always recognized contributions made by its employees. At the Annual Meeting, Presidents and CEOs, David Crandall and Dr. John Votto, announce the first Employee of the Year. Respiratory therapist John Lewkewich is the first recipient of this honor. Subsequently, the Employee of the Month Program is formalized in November. A committee accepts nomination applications on an ongoing basis and reviews them monthly. Any employee may nominate an employee or group of employees as Employee of the Month.

2006

The Health Sciences Library meets the Standards for Hospital Libraries 2002, with 2004 revisions, which are a component of the standards used by the Connecticut State Medical Society, to accredit Continuing Medical Education Programs for the Medical Staff.

Dr. John Votto, President and CEO and Dr. Brenda Nurse, Chief of Infection Control are both appointed as Professors of Clinical Medicine at the UConn School of Medicine.

HOSPITAL FOR SPECIAL CARE HISTORICAL MILESTONES

November – HSC is once again recognized by CARF for its outstanding rehabilitation programs and services. We continue to meet CARF’s standards demonstrating significant outcomes and receive accreditation in:

- Brain Injury Inpatient Rehabilitation Programs – Hospital (Adults)
- Brain Injury Inpatient Rehabilitation Programs – Hospital (Children and Adolescents)
- Brain Injury Outpatient Rehabilitation Programs (Adults)
- Inpatient Rehabilitation Programs – Hospital (Adults)
- Inpatient Rehabilitation Programs – Hospital (Children and Adolescents)
- Outpatient Medical Rehabilitation Programs – Multiple Services (Adults)
- Spinal Cord System of Care (Adults)
- Spinal Cord System of Care (Children and Adolescents)

The Hospital continues to have the only CARF-accredited Spinal Cord System of Care program for Adults, Children and Adolescents in Connecticut.

The Hospital is again recognized by the American Association of Respiratory Care as a “Quality Respiratory Care Provider.”

The Research Department receives more than \$500,000 in research grants during FY 06.

2007

An affiliation is established with Quinnipiac University School of Health Sciences, Physician Assistant Program.

Electronic Medical Records (EMR): An electronic version of a patient’s paper medical record that may include all of the key administrative clinical data relevant to that patient’s care is the newest technology that must be implemented.

Consistent with our commitment to ensuring patient safety and quality of care, the ultimate goal of this strategic initiative is to enhance overall patient care services. The EMR automates access to information and has the potential to streamline the clinician's workflow. Implementation of an EMR is a long and complex process. The Selection Team recommends Eclipsys Clinical Corporation as the vendor of choice for our clinical systems. An implementation action plan is being developed.

Aligning itself with national initiatives, the Medical Record Department takes a giant step into the new millennium, by updating its name to the Health Information Management (HIM) Department. This important step clearly defines the ancillary department as the strategic custodian of the organization’s health information. The department oversees not only the organization’s medical records but also its business records and health information privacy and security programs. The department will have a key role in the selection and implementation of an EMR.

Stethoscope, HSC’s monthly newsletter has a new and improved look, and it is now available on the hospital’s intranet site SpecialNet.

HOSPITAL FOR SPECIAL CARE HISTORICAL MILESTONES

Lynn Ricci joins the hospital leadership team.

The Pulmonary Support Group grows to 252 members, ranging from ages 58-92 and representing 20 surrounding towns. The group is completely self-supporting.

March to June – A Leadership Education Program for Healthcare Professionals is designed to enhance core competencies intrinsic to outstanding healthcare leadership for newly appointed managers at HSC. Six modules address business acumen; effective communication skills and analytical thinking; financial, project, and human resource management; team leadership; innovation; and creativity. The program will be offered to HSC managers on an ongoing basis.

In May, six employees are the first graduates of the Leadership Program. Their final project, a business plan offering new employee services, received approval.

“Special Care Perks” will include:

- Meals to go featuring Canton Creamery
- Espresso Coffee Bar
- On-site dry cleaning pickup and delivery
- Expanded massage services
- “Smart Card” cashless payment system



October 19 - The Commission on Persons with Disabilities, City of New Britain, recognizes HSC with its Employer Recognition Award at the 17th Annual Awards Breakfast Celebration during National Disability Employment Awareness (NDEA) Month. The Commission provides programs and services including advocacy, case management, employment and transportation. HSC was nominated for the award for employing qualified people with disabilities.

October 25 - A ribbon-cutting ceremony is held for a neuromuscular clinic to combine the expertise of two of the region’s leading specialists with that of HSC’s existing clinicians. Dr. Kevin J. Felice, DO and Charles H. Whitaker, MD join the HSC community as the leaders of this initiative.

December 13-17 – After nearly a year of renovations, our Hartford Satellite is relocated to the SFHMC’s Mount Sinai campus on Blue Hills Avenue. The new location offers enhancements such as private patient rooms, free visitor and staff parking, and space for group activities. The move of equipment and patients requires careful coordination between HSC, St. Francis, Mount Sinai, a moving company, and an ambulance company. Patients are moved according to Incident Command procedures. The move is completed smoothly and more quickly than planned.

HOSPITAL FOR SPECIAL CARE HISTORICAL MILESTONES

2008

January 18 is the 15th anniversary of the opening of the Neurobehavioral Program. There have been 74 admissions with a large percentage of these patients discharged to as independent a community living setting as possible. Seven of the original staff members still work on the 10-bed unit. The entire team is dedicated to assisting individuals with brain injuries to return to a life in the community.

February – Employee meeting highlights:

- New patient care enhancements include placement of 30 new ventilators on the clinical units. Flat screen televisions, donated by the Auxiliary, have been installed in the patient care common areas.
- New patient care devices have trialed over the past several months, including patient lift devices and medication boxes that may replace the medication carts. Plans are being made for refurbishing patient rooms.
- The hospital is completing a master facility space plan to include improvements to the facility and to potentially increase space.
- The build-out of the hospital's "sand cellar" is proposed as the first new space and will house Clinical Resources, Pharmacy and the ADL apartment. Compensation & Benefits and Payroll will move into the current Pharmacy.
- Technology updates being explored: the electronic medical record, the hospital going "wireless," the website committee reviewing the future purpose and utilization of the HSC website, a new nurse call system featuring a two-way communication component to be piloted on the Rehabilitation Unit and a major upgrade to the telephone system.

The Board approves the expansion of the Neurobehavioral Program using under-utilized beds in the hospital. The existing unit is nearly always full and consistently has a waiting list for admission. A second unit will be created from a portion of the Transitional Rehabilitation Unit (TRU).

May 18 – The first annual Dr. Marie Gustin Nursing Excellence Lecture "Promoting Clinical Thinking and Clinical Judgment" is held at Central Connecticut State University. The conference is hosted by HSC in collaboration with CCSU and The Hospital of Central Connecticut. The event is a huge success. It was made possible through a generous donation from Dr. Marie S. Gustin, a distinguished educator and psychologist, and the former superintendent of the Consolidated School District of New Britain. Dr. Gustin endowed this lecture series through a major gift to The Hospital for Special Care Foundation. In making her gift, she honored the memory of her parents, Susie and Charles Gustin, who in her words "walked the path of life with courage and dignity, high principles and the spirit of generosity."

Potential management opportunities at Eleanor Slater Hospital in Rhode Island are explored. While the arrangement was not implemented, Slater's interest demonstrated that HSC is seen as a leader in the LTACH industry.

HOSPITAL FOR SPECIAL CARE HISTORICAL MILESTONES

The Mary Ellen Welsh Respiratory Education fund is established to honor the memory of a long-time HSC employee. Ms. Welsh died tragically in a home invasion in March. She was a model of professionalism in respiratory therapy. Ms. Welsh had an infectious smile that brought much delight to our patients, especially the children on Pediatrics.



September – the Health Sciences Library moves from the third floor to its new main floor location, providing improved access to the resources for all members of the CSC community. A Patient Resource Center is constructed adjacent to the library. The Center includes computers for patient and family use, consumer-oriented books and periodicals, and a media room. This is the 2008 project of the Foundation’s Employee Giving Campaign!



HSC responds to the needs of veterans returning from the Middle East who may be experiencing the ongoing effects of Mild Traumatic Brain Injury (MTBI). Because HSC has proven success in the field of neurobehavioral problems that interfere with successful community reentry, it is taking the lead by playing a role in addressing this nationwide problem. The goal of the Veteran Outreach Program is to assure that a returning veteran and his or her family is aware HSC’s free screening, of the potential problems that surround MTBI, and of available services.



The lower level “sand cellar” build-out proposal is approved. Approximately five months of construction is expected. The relocation of main floor departments to this new area will provide excellent space for the expansion of outpatient services.

HOSPITAL FOR SPECIAL CARE HISTORICAL MILESTONES

October - The second session of the Leadership Education Program for Healthcare Professionals concludes. Graduates are Dieter Balck, Jean Daniel, Randy Sultini, Margaret Cheffer, Terri Larson, and Cheryl Cyr. Two business plans were submitted to and accepted by senior management: Garden of Hope (renovation of the Pediatric Unit community room to a kid-friendly space) and the Patient Recreation Center (updating a therapeutic recreation space with features of interest to our adult patients).

2009

January Employee Meeting highlights:

- Employee Opinion Survey: results are taken seriously and are being used to make improvements as appropriate. Both employee participation and satisfaction increased from the previous survey. Manager feedback sessions will begin in March.
- “NBU2” – An eight-bed unit is being created from one wing of TRU. NBU2 staff recruitment and orientation are underway. February 1st is the target date to admit patients. When complete, the NBP will have 18 beds available.
- Construction update: “Lower Level Build-Out” will be completed by late March or early April.
- Electronic Medical Record (EMR) – Implementation is scheduled to begin with the patient billing module, followed by the registration and scheduling modules. Implementation of the general financial modules will follow. Clinical modules, including Pharmacy, Electronic Medication Administration Record (EMAR), Basic Clinical Documentation, and Computerized Provider Order Entry (CPOE) with Clinical Documentation will be implemented at a later date.
- The hospital census has been consistently down by ten beds over the current fiscal year. The hospital is over-budget in several areas; so steps are being taken to address and overcome current financial issues.
- The hospital has reinstated the Value Analysis Team (VAT). The VAT will review non-salary expenses to find ways to eliminate waste and assure that the hospital is getting the greatest value from its purchases.
- The state legislature has recommended cutting Medicaid reimbursement by three percent. In light of the legislature’s recommendation, the hospital must be very cautious during the coming fiscal year beginning on April 1st. Given the current financial climate, there will be no salary changes in the fiscal year 2010 budget. Job preservation is important to hospital management. The hospital will need to resolve its budget dilemma in order to retain its workforce. Every employee plays a vital role in helping to resolve the current budget crunch. If a money saving solution is discovered in any department, management wants to hear about it. Mr. Crandall offered that simply washing your hands consistently could save the hospital money in sick time.
- A team is redesigning the HSC website.

HOSPITAL FOR SPECIAL CARE HISTORICAL MILESTONES

March Employee Meetings:

- We are waiting for the state to release its final budget numbers. Despite difficult economic times, HSC is not planning workforce downsizing.
- HSC budget is built on a zero percent increase from Medicaid, which directly affects the hospital, since Medicaid provides much of our reimbursement for services. Controlling expenses and increasing the census will improve HSC's fiscal year 2010 financial stability.
- NBU West (previously cited as NBU2) currently has five patients with a goal of seven patients admitted by April 30.
- The next phase of facility planning is to move the ALS/Neuromuscular physicians' clinic exam rooms to the soon-to-be vacated Clinical Resources and ADL apartment space on the main floor. If a proposed capital campaign proceeds, we will expand the outpatient space. Future plans include analysis of inpatient rehabilitation programs to evaluate their space needs.
- The Value Analysis Team's initial outcome revealed that "We're doing a good job!" Because we are already so conscious of the use of supplies and energy here at HSC, it has been hard to find where to cut back. The next focus area is going to be on unit-based supply utilization.
- Employee Campaign results: amount raised to date is approximately \$82,000, which is 82% of the goal amount of \$100,000. A check for \$51,600 pledged for the patient recreation center renovation (a project of graduates of the Leadership Education Program) has been received.

Lynn Ricci is appointed vice president of administration

April – Neurologist Dr. Jinsy Andrews joins the Neuromuscular Center, allowing for greater participation in clinical trials/research

June Employee Meetings

- The State of Connecticut continues to struggle in developing the budget.
- HSC remains financially stable.
- NBU West is full.
- Facility update: The move of pharmacy to the new "sand cellar" space is expected in June. This will complete the moves in this project.
- Outpatient expansion and capital campaign:
 - HSC Board approves a capital campaign to raise money to expand Outpatient Services. The campaign will fund the expansion of physician clinics, including neuromuscular, physiatry, and pulmonary medicine. Plans include a glass façade and entry, larger coffee shop, many more exam rooms, and office space to support the physician clinics.
 - Pediatric Muscular Dystrophy Association (MDA) clinic at Connecticut Children Medical Center will move to HSC in September.
- Our communication/branding plan is to increase global community awareness of the hospital.
- Customer Service Initiative: a hospital-wide education program focusing on continual improvement in customer service.

HOSPITAL FOR SPECIAL CARE HISTORICAL MILESTONES

September – The Garden of Hope Child Development Program is transforming the common area on Pediatrics into an atmosphere that provides children on the unit with a wide variety of opportunities to learn and grow in a safe, fun and developmentally appropriate play environment. It also provides their families opportunities to share in those experiences and strengthen relationships with their children. This is a second project led by graduates of the recent Leadership Education Program. The curved wall on Pediatrics has been transformed into a colorful and fun mural:



The John Timura Management of Information Systems (MIS) Scholarship is established by Mike Timura, a Farmington resident, long-time friend, business associate, and HSC benefactor. Pvt. John Timura, US Infantry, was just one week shy of his twenty-first birthday when he was killed in action fighting in Italy during World War II. On this 65th anniversary of John's death, Mr. Timura chose to honor his brother's ultimate sacrifice to his country by providing financial support to a student from the Greater Hartford area who is actively enrolled in a Management of Information Systems (MIS) or Computer Science (CS) program in a central Connecticut college or university. The MIS scholarship is the second scholarship funded by Mr. Timura at HSC. A nursing scholarship, which he launched in 2000, honors his wife, Florence Timura.



The Timura brothers both served in the military during World War II. In the left side photo is Pvt. John Timura, US Infantry. The photo on the right is of Michael Timura, Pacific Theater, Army Air Corp, B-24 Liberator Bomber

HOSPITAL FOR SPECIAL CARE HISTORICAL MILESTONES

October Employee Meetings

- Neurobehavioral Units have been at capacity since May; units continue to have a wait list. An NBU expansion has been approved by the HSC Board; site options for a new building are being studied.
- Management is grateful to all our employees, without whom HSC would not be successful.
- Culture of Safety – Patient Safety has always been our top priority. All employees asked to participate in an online survey to identify opportunities for improvement.
- CT state budget finalized and there is no Medicaid increase for HSC.

October – The Neuromuscular Center renovation/expansion is completed, making it the largest Center between New York and Boston. HSC neurologists now provide EMG coverage at Hartford Hospital.

October 29 and 30 – A CARF survey results in a three-year full accreditation and a surveyor comment: “Clinical staff members display a spirit of innovation.” As usual, our staff did a “GREAT JOB!”

December – HSC forges a partnership with the New Britain Consolidated School District, The Hospital of Central Connecticut, and other community programs to establish the New Britain Academy for Health Professions (Health Academy), a smaller learning community at New Britain High School. The Health Academy will provide students with opportunities to explore the healthcare service industry and to develop the skills and knowledge needed for employment in the healthcare field.



Given that the healthcare sector is the largest employer in New Britain, offering our students the opportunity to explore the world of healthcare is good for everyone.

Several courses will include exposure to hospital settings. Soon Health Academy students will become regular visitors to HSC



Students tour HSC during an annual Discover Our Hospitals Day

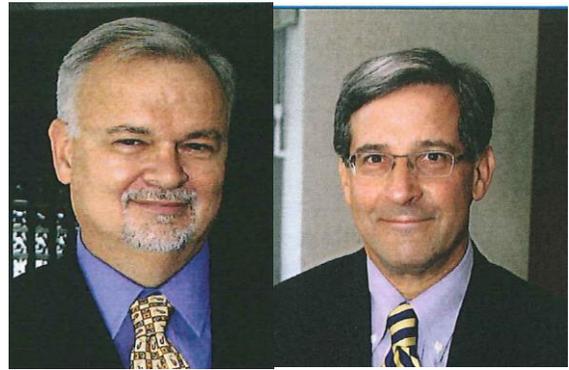
HOSPITAL FOR SPECIAL CARE HISTORICAL MILESTONES

The Student-Nurse Internship Program, established in 2001, has seen more than 40 junior and senior registered nursing student participate in the program. HSC has hired 15 of these participants upon graduation. Others chose employment at acute care hospitals to gain experience, as most new graduates prefer.

Editorial: As this decade comes to a close, the notable accomplishments that have occurred was unimaginable in 1999. We began the decade with a Y2K transition flawlessly executed, followed by the catastrophic events of September 11, 2001. Our 2000 Annual Report reminds us that all of us can perform “Beyond Expectations.” Based on the highlights documented on these pages, WE HAVE!



David Crandall and Dr. John Votto
Presidents and CEOs
FY 2000



David Crandall and Dr. John Votto
Presidents and CEOs
FY 2010